

COOKIE POLICY

Effective Date: 23 January 2026

This Cookie Policy (“Policy”) describes the manner in which 2dpaymentgateway.com (“2dpaymentgateway”, “we”, “us”, or “our”) deploys and manages cookies and comparable tracking technologies on its website, dashboards, APIs, and associated online interfaces (collectively, the “Platform”). By accessing or continuing to use the Platform, you (“User”, “you”, or “your”) acknowledge and consent to the use of cookies in accordance with this Policy, the 2dpaymentgateway Privacy Policy, the 2dpaymentgateway Terms of Service, and all applicable legal frameworks.

1. Definitions and Technical Scope

“Cookies” means small text files or data fragments stored on a User’s device by a web browser during interaction with online services. “Tracking Technologies” include, without limitation, web beacons, pixel tags, SDKs, device identifiers, HTML5 local storage, scripts, and server-side tagging mechanisms that collect, store, or transmit information about User behavior and system interactions.

These technologies support essential Platform functionality, enhance User experience, enable diagnostics and analytics, and - with User consent - facilitate personalization and targeted marketing.

2. Categories of Cookies Implemented

2dpaymentgateway utilizes the following categories of cookies and tracking mechanisms:

a. Essential Cookies (Strictly Necessary)

Cookies indispensable for the operation and security of the Platform. They enable core functionalities such as authentication, secure session management, payment workflows, API access, and navigation of protected areas.

These cookies do not require User consent under applicable law.

b. Performance and Analytics Cookies

Cookies that collect aggregated, pseudonymized information to analyze Platform traffic, performance, usage frequency, navigation paths, feature interactions, and error diagnostics. These cookies support optimization and quality assurance initiatives. Where mandated by law, User consent is required.

c. Functional Cookies

Cookies used to enhance User experience by remembering preferences (e.g., language, region, display settings) and enabling requested features such as saved forms, support tools, and interface preferences.

Consent may be required depending on jurisdiction and specific functionality.

d. Targeting and Advertising Cookies

Cookies deployed to deliver personalized marketing content, measure campaign effectiveness, limit repetitive ad impressions, and tailor communications based on User interests. These may be set by 2dpaymentgateway or approved third-party advertising partners and require explicit User consent prior to activation.

3. Purposes of Cookie Deployment

2dpaymentgateway uses cookies and tracking technologies for the following purposes:

- Ensuring secure and seamless operation of Platform features
- Improving service performance, diagnostics, and load management
- Personalizing Platform preferences and User interface settings
- Conducting analytics on usage trends and system performance
- Preventing fraud, misuse, and security vulnerabilities
- Delivering relevant communications and marketing (with consent)
- Fulfilling legal, regulatory, and contractual obligations

4. Third-Party Cookies and Integrated Services

The Platform may incorporate cookies and trackers from third-party providers, including analytics services, customer engagement tools, cloud infrastructure partners, and marketing platforms.

These third parties may collect information directly from User devices for purposes aligned with their services.

2dpaymentgateway exercises commercially reasonable due diligence to ensure such providers implement appropriate data protection safeguards.

Users should consult the respective privacy and cookie policies of these third-party providers for detailed information regarding their practices.

5. User Controls and Cookie Management

Users maintain the ability to manage their cookie preferences at any time through:

Browser settings, which may block, restrict, or delete stored cookies;

Platform-specific consent banners or preference centers, allowing granular selection of permitted cookie categories;

Device-level privacy controls, where available.

Blocking or disabling essential cookies may significantly impair Platform functionality, restrict access to secure areas, or render services inoperable.

6. Cookie Retention Periods

Cookies used on the Platform vary in their duration:

Session Cookies: Automatically deleted when the browser is closed;

Persistent Cookies: Remain on the User's device until expiration or manual removal.

2dpaymentgateway assigns retention periods based on operational necessity, security requirements, and applicable legal obligations.

7. Legal Basis for Processing

The lawful basis for processing data through cookies is as follows:

- Essential Cookies: Legitimate interest (GDPR Art. 6(1)(f)) and/or contractual necessity (Art. 6(1)(b))
- Non-essential Cookies (functional, analytics, targeting): Explicit User consent (Art. 6(1)(a)) obtained through compliant opt-in mechanisms.

2dpaymentgateway ensures that consent is freely given, informed, specific, and capable of withdrawal at any time.

8. Updates to this Policy

2dpaymentgateway may revise, modify, or replace this Policy periodically to reflect legal, regulatory, operational, or technological developments. Updated versions will be published on the Platform and take immediate effect unless otherwise stated. Continued use of the Platform following publication constitutes acceptance of the revised Policy.

9. Contact Information

All inquiries, requests, or concerns relating to this Policy may be directed to:

Email: 2dpaymentgateway@info.com

Users are responsible for ensuring their contact information is accurate and up-to-date to receive Policy-related communications.

10. Governing Law and Jurisdiction

This Policy shall be governed by and interpreted in accordance with the laws of the European Union and the laws of the Member State in which 2dpaymentgateway maintains its principal place of business.

Any disputes arising from or related to this Policy shall be subject to the exclusive jurisdiction of the competent courts of that Member State.

11. Language

This Policy is drafted and maintained in English. Any translations provided are for convenience only, and in case of discrepancy, the English version shall prevail.

12. Entire Agreement

This Policy, together with the 2dpaymentgateway Privacy Policy, Terms of Service, and any referenced guidelines or contractual documents, constitutes the complete and exclusive agreement governing the use of cookies and tracking technologies on the Platform. It supersedes any prior notices, representations, or agreements relating to the subject matter herein.